



Frequently Asked Questions

What is Fairyland?

Fairyland goes far beyond the familiar concept of themed birthday parties. As you enter Fairyland, you enter a different world. There is a retail section that is custom designed for little elves and fairies as well as grown-ups, offering unique gifts, designer dresses and other items from hand-picked suppliers in Australia, Europe and the Far East.

As you walk up a flight of stairs, you enter the heart of Fairyland: two hand painted rooms, with murals on all four walls telling stories of deep forests, towering castles, glittering fairies and beautiful mermaids. This is where, in a sparkling and magical world, our fairies and mermaids host birthday parties for groups of up to 25 children. They tell special stories in their own unique way, and take the children on a journey far away to a land where imaginations can fly.

The birthday parties held with us will be a lifelong memory for your child and can be a hassle free task for you as a parent.

What if I'm having trouble confirming the number of guests?

Don't worry, it is easier for us if you notify us of the number of children that you have invited (no. boys and no. of girls). We will prepare to cater for this number of guests, but you will only be charged for the number (above the minimum 12), that turn up on the day.

Do you hire outfits for the children to wear?

Unfortunately we aren't able to hire dress-ups, however we always carry a wide selection of sale items in various costume styles (princess, fairy, mermaid, pirate, wizard, kings...etc...), starting from \$49.

Where can we find you?

As you head down Military Rd, Mosman towards Taronga Zoo, Fairyland is situated on the right hand side of the street in Mosman village.

We can be found 2 doors along from the Mosman RSL club; in between Gouldsbury St and Belmont Rd. The street address is 733 Military Rd, Mosman NSW 2088.



Is it easy to find parking?

The Mosman Village shopping strip does get busy on weekends. The parking zone on Military Rd (outside Fairyland) only has a 1 hour limit, so we suggest this zone be used as set-down/pick-up only.

A 2 hour Council car park with limited spaces can be found behind the RSL Club, accessible via Gouldsbury St. In addition to this, the RSL has limited 2 hour parking underneath the club, also accessible via Gouldsbury St.

What time should everyone arrive?

The perfect time for arrival is between 5 and 10 minutes before the start of your party. (We aim to clear our previous party by 15 minutes before the start of yours.) Your character host will greet you 5 minutes before the start of your party.

Where should we go when we arrive?

If the weather is fine, birthday parties are encouraged to gather in our fairy garden at the rear of the building whilst waiting for your entertainer to greet you. For colder mornings a gas heater in the garden can be turned on to make your wait more comfortable. In the event of wet or extremely cold weather you are welcome to wait inside the shop, although it may be more comfortable to try one of the many cafés nearby or the RSL club.

What food is provided for the children?

The party picnic will consist of the following items:

Rice crackers, chips, Cheese, Fruit (Melon), Fairy Bread, Jelly, 100's and 1000's biscuits, lollies, marshmallows, ...

Please note items are occasionally substituted depending on availability.

Can I bring drinks and nibbles for the parents of the party guest?

You are welcome to bring a limited number of items of refreshments for the parents of the birthday guests to enjoy. However please be ready to vacate the fairy garden 15 minutes after the finish time of your party.



What will our entertainer do with the children for 1.5 hours?

Your entertainer will engage the children with stories, games and dancing for the duration of the party. During this time we will also enjoy the picnic, as well as return to the fairy garden to sing 'Happy Birthday' 15 minutes before the end of the party. Parents of your birthday guests are invited to join in the cutting of the cake and singing 'happy birthday' if they wish.

Are brothers and sisters allowed to come along or join in?

It is your choice as to whether brothers and sisters join in. We are happy to follow your advice. Please note if a child enters the party room and joins in games or enjoys the party food they will be included as a member of the party and will be charged at \$25 per head.

Where can parents go for the duration of the party?

Due to the limited space in our party room, parents are encouraged to remain downstairs for the duration of the party. However parents and grandparents/special friends of the birthday child are more than welcome to join in the celebrations upstairs. We do understand that in some circumstances there may be a need for a parent/carer to remain with their child.

We have a fairy garden at the rear of the building where parents are welcome to wait, alternatively when it rains, there are a variety of cafes close by where parents can enjoy a snack or coffee whilst they wait.

We recommend that you as the party organiser, make a list of parents' mobile numbers just in case of an emergency. We also advise you to encourage parents to collect their children from the fairy garden and to notify you when they take their child home.

What time will we be required to vacate?

We would be very appreciative if you were able to vacate the fairy garden 15 minutes after the completion of your party to allow for our next party guests to arrive.

N.B. Please return your party booking form at least 7 days before your party. This will assist the Fairyland team in preparing for your special day. Thankyou.